



Terms & Conditions

Purchase a select HP PageWide Family printer and you will have a ninety (90) day money-back guarantee if you are unsatisfied with the new purchased product. This offer exclusively applies to all products that are purchased November 01, 2016 thru October 31, 2017. Registration of the new HP PageWide Family printer is required in order to participate, and must be done within twenty-one (21) days of the purchase. Simply complete the on-line registration, upload proof of purchase of an eligible HP product(s) and enjoy your new HP PageWide Family printer for ninety (90) days. Purchases and invoices dated prior to or after this timeframe will not be eligible for this promotion.

Program rules and requirements

- i The customer must register the new product within twenty-one (21) days of purchase
- i The customer has ninety (90) days to request a return for a full return of purchase price
- i Only one cash back allowance may be claimed per new product purchase by the end user. The company or individual accepting these program Terms and Conditions must be the one registering the product and is the "Cash Back Designee". The trade-in cash back check will be made out to the Cash Back Designee, only and must match the purchaser name on the proof of purchase invoice.
- i Only End User customers can participate in this promotion
- i Lease products do not qualify
- i Managed Print Services is NOT eligible for this promotion.
- i This promotion is available to United States Customers only.
- i The HP PageWide Family printer Buy & Try Promotion is available only for purchase(s) of eligible new printers directly from HP or through authorized HP resellers.
- i The promotion is not valid on refurbished printers, reseller demo units, Try HP or printers purchased/leased through Internet auctions, or from any other unauthorized reseller of HP products
- i HP only accepts complete and undamaged returns in their original packaging.

No refund is made without the original packaging with all original accessories (including ink cartridge/toner cartridges in the instance of printers, other detachable parts, manuals, network adapter, cd's, cables, etc.)

Eligible Purchase products.

Code	Qualifying HP Products	Group
J9V80A	HP PageWide Pro MFP 377dw	HP PageWide Model
D3Q15A	HP PageWide Pro 452dn Printer	HP PageWide Model
D3Q16A	HP PageWide Pro 452dw Printer	HP PageWide Model
D3Q19A	HP PageWide Pro MFP 477dn	HP PageWide Model
D3Q20A	HP PageWide Pro MFP 477dw	HP PageWide Model
D3Q17A	HP PageWide Pro 552dw Printer	HP PageWide Model
D3Q21A	HP PageWide Pro MFP 577dw	HP PageWide Model
K9Z76A	HP PageWide Pro MFP 577z	HP PageWide Model
J6U55A	HP PageWide Managed P55250dw Printer	HP PageWide Model



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J9V82A	HP PageWide Managed P57750dw MFP	HP PageWide Model
G1W46A	HP PageWide Enterprise Color 556dn	HP PageWide Model
G1W47A	HP PageWide Enterprise Color 556xh	HP PageWide Model
G1W39A	HP PageWide Enterprise Color 586dn	HP PageWide Model
G1W40A	HP PageWide Enterprise Color MFP 586f	HP PageWide Model
G1W41A	HP PageWide Enterprise Color Flow MFP 586z	HP PageWide Model
L3U44A	HP PageWide Managed Color E55650dn	HP PageWide Model
L3U42A	HP PageWide Managed Color MFP E58650dn	HP PageWide Model
L3U43A	HP PageWide Managed Color Flow MFP E58650z	HP PageWide Model

Combining with special pricing or other promotions

This offer may be combined with IPS National programs. However, in the event this offer is combined with the purchase an HP printer and another is free or similar offer, the rebate value will be calculated as the total purchase price divided by total number of printers received. (Example: Buy 3 HP printers and get 2 free including this Buy and Try offer - Three (3) HP printers purchased at a price of \$500 each and two (2) free printers are received which amounts to a total of 5 printers received at a purchase price of \$1500. One of the five printers is registered and then returned via the Buy and Try offer. The rebate will be \$300 per printer per the promotions combined.)

Government or Education involvement:

- i Government customers are legally identified Federal, State, or Local government organizations within the US. Cash back checks will be issued in the name of the government organization only, in the event a Government Customer is claiming on their own behalf.
- i Education customers are higher education institutions and schools (K-12), both public and private, within the U.S. Cash back checks will be issued in the name of the educational institution only, in the event an Education customer is claiming on their own behalf.

Program steps and timing

1. Purchase a select HP PageWide Family printer between November 01, 2016 and October 31, 2017.
2. Registration of the new HP PageWide Family printer is required in order to participate, and must be done within twenty-one (21) days of the purchase. Go to www.hp.com/go/mbg to complete the on-line registration. Purchases and invoices dated prior to or after this timeframe will not be eligible for this promotion.
 - i At the time of registration you are required to upload the proof of purchase electronically during the process. If the proof of purchase is not uploaded electronically it will not be possible to finalize the registration request.
 - i After the registration is complete you will receive a confirmation email. Keep this email for your records. In the event you would like to return your HP PageWide Family printer within ninety (90) days of purchase.



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Reference the claim number for all questions relating to this promotion.

3. Return of the HP PageWide Family printer if needed requires the customer to open the confirmation email and click on the link provided.
 - i The customer will be required to provide customer details, shipping address for product pick up, mailing address, and upload proof of purchase again.
 - i Once complete the customer will receive via email, within one (1) business day of validating the proof of purchase, shipping instructions and shipping label / placard for the return of the HP PageWide Family printer product. The shipping instructions / label is valid for thirty (30) days from the issue date. The product must be shipped within thirty (30) days of receipt of the shipping instructions or by January 29, 2018, whichever occurs first.
 - i The product must be returned complete and undamaged in the original packaging and with all original accessories (including ink cartridge/toner cartridges in the instance of printers, other detachable parts, manuals, network adapter, cds, cables, etc.) to us.
 - i After the product has arrived at HP, payment is made by check within 6-8 weeks. The refund prices stated by HP apply to operational products only. If payment has not been received after 8 weeks of shipment, please contact Customer Service by calling 1-888-593-3835 or email hpcustomerservice@marketvelocity.com
 - i The purchase price listed on the invoice will be paid, but no more than the unbinding HP recommended price at the time of sale. HP will only pay this amount. Other hardware, software and services are excluded from the reimbursement. Other costs are not reimbursed and cannot be claimed by HP.
 - i All incomplete claims will be automatically rejected, and must be completed and resubmitted to be processed. A claim is considered incomplete if it matches one or more of the following criteria: missing any information requested on the claim form, missing serial number of new printer(s) purchased, missing proof of purchase documents, invoice with invalid purchase date, invalid product(s) that are not shipped within the thirty (30) day limit.

Pickup and delivery

- i The return products must be located in the U.S. only.
- i The person(s) shipping the product back is responsible in ensuring the shipment meets all transportation safety standards.
- i The customer is responsible for the de-installation of the product
- i The product must be returned complete and undamaged in the original packaging and with all original accessories (including ink cartridge/toner cartridges in the instance of printers, other detachable parts, manuals, network adapter, cds, cables, etc.) to us.
- i All ink and toner cartridges must be removed from the printer(s) prior to shipping, and must be packaged separately. They may be included in the same package as the HP PageWide Family printer product, but they must be wrapped and bagged separately.
- i To ensure you receive the money back guarantee amount, it is very important to properly package your printer following these packing instructions:
 1. Package the item(s) in an original box.
 2. Shipping tape that is 2-3 inches wide should be used. We do not recommend using masking or cellophane tape. Tape all edges on the sides, top and bottom to make sure there are no rough edges that could be



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snagged by automated mail processing equipment.

3. Attach the prepaid shipping label to the outside of the package. Use a piece of clear shipping tape over the top of the label. It is important to use our shipping label, as it will be used to expedite tracking, identification and increase the speed of your return.

Receipt and validation of HP PageWide Family printer Buy & Try

- 1 HP reserves the right to delay payment, and/or review all claims that require investigation due to suspicious activity.
- 1 All products returned as part of this program are sent to an HP approved vendor. HP is not responsible for any data that may still reside on a machine. If applicable, the customer should take necessary precautions to clear any sensitive information from devices.
- 1 You agree to remove all data from your current product before shipping it. You are responsible for removing all data, including without limitation, any personally identifiable information or protected healthcare information, from your current product before shipping it. By sending HP your product, you agree to release HP from any claim as to the data stored in such product, or in any media or data storage device included with any product that you send to HP, and for the security, integrity, confidentiality, disclosure or use of any such data. HP will not be responsible for securing, protecting, keeping secret or otherwise managing any form of data or information that is stored on or otherwise contained in any product that you send to HP (including any computer hard drive, ROM, CD-ROM, disk or other storage media of any form).
- 1 Products returned to HP must not be contaminated with biological, chemical or radioactive materials.
- 1 The offer is not open to HP Authorized Resellers, or their employees, dealers or employees (and their immediate families-including spouse, natural and step-parents, children, siblings and members of their household) of HP Inc. (HP), Market Velocity, PM Digital, Response Point and Publicis purchasing for internal or business use.

Fraudulent claims

Submitting false claims for program benefits will disqualify end-user or HP authorized reseller's claim, make end-user or HP authorized reseller ineligible for future participation in HP promotional programs, and may subject end-user or HP authorized reseller to civil liability or criminal prosecution.

Program changes or termination

This program is subject to change or termination at any time, without notice, by HP Inc. All transactions are subject to the approval of HP.

THESE TERMS AND CONDITIONS ARE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH GEORGIA LAW, AND NO CONFLICT OF LAWS PROVISIONS OF ANY JURISDICTION WILL APPLY TO THESE TERMS AND CONDITIONS. BY ACCEPTING THE TERMS AND CONDITIONS, YOU AGREE THAT ANY ACTION AT LAW OR IN EQUITY ARISING OUT OF OR RELATING TO THESE TERMS AND CONDITIONS WILL BE FILED ONLY IN STATE OR FEDERAL COURT LOCATED IN ATLANTA, GEORGIA, AND YOU HEREBY IRREVOCABLY AND UNCONDITIONALLY CONSENT AND SUBMIT TO THE EXCLUSIVE JURISDICTION OF SUCH COURTS OVER ANY SUIT, ACTION OR PROCEEDING ARISING OUT OF THESE TERMS AND CONDITIONS (April 2014.)